Date	User		Owner / Manag	er	Interviewer	•	Product LD.	
न्थिए।	veck (so		ICK GOOD		HOY ZAVADEL		HILESON DES I	
		112. 10	Type of Clea					
Com	eral Purpose	-		One On				
	egrensing	Ć.	rake Cleaning		Engine Degreasing		buretor & Fuel Injection System Cleaning	
Curr	ent Product	Current V	Veckly Usage	No. Mo	ch. Using Product	Test F	roduct Weekly Usage	
RC BRA	KE CHEAN		145		1-TESTINE	_3	-CAN S	
	Question				User's Respon	nse		
Did it clear	sufficiently		4ES		Control of the Control			
Did you lik	e the delivery rate		465					
Did you lik	te the delivery patt	em	465					
Did it dry	sufficiently		465					
Did it adve	rsely effect substra	ates	100					
(metals, pla	astics, painted surf	aces, etc)	NO					
	duct have a smell		NO					
	an objectionable		NO					
Did it leave	e an unacceptable :	residue	NO					
Did it have	too much foam	1100 mg 14 000	NO					
	ersus current produ		1		13.00			
(Terrible, al	most as good, as goo	od, better)	ALMOST	45 6	SOD FOR B	BAKE	CEETANTINE	
current clea	e more volume tha	n your	1/4					
The state of the s	longer to clean		NO		- The state of the			
	the product	-	NO		_			
	buy the test produ		465					
Would room	buy the test produ	CI C	465					
home or ne	asonal use	ict for	46S					
Would you	buy your current	product	163					
	r personal use	WOULD	465					
	switch to the test	product				_		
(if less exp	ensive, if more ex	pensive)	MARC TE	- 1/40	EXAMME	500	82000	
Could you	clean adequately i	f you had	The American	(-E)	- LIBOURGE	TOR L	DRAKE CUETRA	
only the te		ST.	45					
User Comu	rents KOK FE	2 BA	PARE CLE	dvid	4 1040 M	LY CL	EAMEN),	

Date	User		Owner / Manager		Interviewer	Product 1.D		
13/01	MULTIPLE	i3a	vir wymss	70	14 ZIVADS	t Arrest Dec		
			Type of Clean	ing Perfo	rmed			
				ne Only)	· Mic G			
	eral Purpose Degreasing		rake Cleaning Engine Degreasing Carburetor & System C					
Cur	rent Product	Current	Weekly Usage	No. Mech.	Using Product	Test Product Weekly Usa		
		34		1-2		6		
	Question			Į	Jser's Respon	nse		
Did it clea	an sufficiently				-			
			NO					
Did you li	ke the delivery ra	ite	NO					
Did you li	ke the delivery pa	attern	NO					
Did it dry	sufficiently		NO C					
Did it adv	ersely effect subs	trates	140					
	lastics, painted su		NO.					
	oduct have a sme	Address of the Park of the Par	465					
THE PERSON NAMED IN	e an objectionabl		4ES					
	e an unacceptabl		NO					
-	e too much foam		465	12				
	versus current pro		TERRETISE C					
	lmost as good, as s		ICKEN ISCO					
	se more volume t	han your	ties					
Current cle	The second second second		YES					
	longer to clean		465					
	ike the product		NO					
	u buy the test pro		NO					
	u buy the test pro	duct for	100					
	ersonal use		NO					
	u buy your curren or personal use	it product	465					
	u switch to the te	at mandarat	AE'2					
	pensive, if more		NO					
	clean adequately		1,501					
	est product	y ir you mad	NO					
User Com	T CHANG	TL GE ETLIS	CREASE B	R COC	of Haid A	TOOCH TIME		

1. 1			Owner / Manager		Interviewer	Product I.D.
13/4	ALVERTALE	13	ROCE WYN	ss -4	on Zaura	TO HAZENI NE Z
		-	Type of Clean	ing Perf	ormed	
			(Circle O			
G	eneral Purpose Degreasing	1	Brake Cleaning		Engine Degreasing	Carburetor & Fuel Inject System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. Mec	h. Using Product	Test Product Weekly Usas
		94	THE REST PRODUCED AND ADDRESS OF THE PARTY O	1-	7	G C
				- (0		The state of the s
Question					User's Respon	se
Did it clean sufficiently			NO			
Did you	like the delivery rat	e	NO			
Did you	like the delivery par	tern	NO			- 1 1+0 11F
Did it dr	y sufficiently		7	-		
metals,	versely effect substi plastics, painted sur product have a smell	faces, etc)	NO NO			
-	ve an objectionable		965			
	we an unacceptable		463			
	ve too much foam	residae	NO			
			9 C S			
	versus current proc almost as good, as go		TERRIBLE			
Did you	use more volume th		TANK THE DESCRIPTION OF THE PARTY OF THE PAR			
current c	The second secon		465			
	te longer to clean		465			
Did you	like the product		NO			
	on buy the test prod		NO			
	on buy the test prod	uct for				
	personal use		NO			The state of the s
	ou buy your current	product	S 1278 To remiris			
	or personal use		### 46S			
	ou switch to the test					yara -
	spensive, if more e		NO			
	ou clean adequately test product	it you had	NO			
Ten		EL. ON RAKES	CREASE, S	SEL 471	(RED, CN.)	Decorately, To a

	User	1	MO GJA/C Owner / Manager	r)	Interviewer	Product LD.
7/13/01	HONNARD		DIVARD		ZAVICTE	Son Soy Actro
	7.000	1/1	Kerak D	Son	LAUADEC	THE COR
			Type of Clean	ing Perform	orl	
				ne Only)		
/G	eneral Purpose	I I	Irake Cleaning		e Degressing	Carburetor & Fuel Injection
_	Degreasing				Greening	System Cleaning
-						
Cu	rrent Product	Current V	Veekly Usage	No. Mech. Us	ing Product	Test Product Weekly Usage
					NAME OF THE PARTY	
	Owerti					
	Question			Use	er's Respon	se
Did it cle	an sufficiently					
	- 177C - 177A		485			
Did you	like the delivery rate					
	The state of the s		465			
	like the delivery patte	an	465			
Did it dry	sufficiently					
	versely effect substra		YES			
(metale	plastics, painted surfa	ICS ato	110			
Did the	roduct have a smell	cic)	NO			
	ve an objectionable o	dor	463			
			1 40	-		
	ve an unacceptable re	esidue	PROBABLY +	40 70	DK4 W/	RAG BUT CK FUR
	ve too much foam		NO			
Cleaning	versus current produ	CL				
remble,	almost as good, as good	d, better)	ALMOST AS	6000		
Did	100					
Did you i	ise more volume than	ı your	700.00			
Did you i	ise more volume than caner	ı your	465			
Did you i current cl Did it tak	ise more volume than caner c longer to clean	ı your	465			
Did you i current cl Did it tak Did you l	ise more volume than caner e longer to clean ike the product					
Did you i current cl Did it tak Did you l Would yo	ase more volume than caner e longer to clean like the product ou buy the test product	4	465	,		
Did you in current of Did it take Did you le Would you Would you	use more volume than caner e longer to clean like the product on buy the test product on buy the test product	4	NEST REALLY NO			
Did you in current of Did it take Did you I Would you Would you hame or in the Did you be to be the Did you be	use more volume than caner e longer to clean like the product ou buy the test product ou buy the test product personal use	≭ ≠ for	NOT REALLY			
Did you in current of Did it take Did you I Would you would you manne or in Would you	use more volume than caner e longer to clean like the product ou buy the test product ou buy the test product personal use ou buy your current p	≭ ≠ for	NOT REALLY			
Did you in current of Did it take Did you I Would you would you would you would you would you for home	use more volume than caner e longer to clean like the product on buy the test product on buy the test product personal use on buy your current p or personal use	at at for roduct	NEST REALLY NO			
Did you in current of Did it take Did you I Would you would you would you would you for home Would you wou	use more volume than caner e longer to clean like the product on buy the test product on buy the test product personal use on buy your current p or personal use on switch to the test p	at for roduct	NOTE REALLY NO NO QCS			
Did you in current of Did it take Did you I Would you I home Would you I less exist I less ex	use more volume than caner e longer to clean like the product on buy the test product on buy the test product personal use on buy your current personal use on personal use on switch to the test personal use on switch to the test personal use on switch to the test personal use	at for roduct roduct pensive)	NOT REALLY			
Did you in current of Did it take Did you I Would you wome or provided you for home Would you fir less excould you if less excould you could you for home would you for home work when you have yo	use more volume than caner clonger to clean like the product on buy the test product on buy the test product on buy the test product oversonal use on buy your current p or personal use on switch to the test p pensive, if more exp or clean adequately if	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			
Did you a current of Did it take Did you I Would you would you make or I Would you for home Would you if less ex Could you only the t	ise more volume than caner c longer to clean ike the product ou buy the test product ou buy the test product our buy the test product our buy our current p or personal use ou switch to the test p pensive, if more exp or clean adequately if est product	at for roduct roduct pensive)	NOTE REALLY NO NO QCS			
Did you in current of Did it take Did you I Would you would you dome or I Would you for home Would you (if less ex Could you only the t	ise more volume than caner c longer to clean ike the product ou buy the test product ou buy the test product our buy the test product our buy our current p or personal use ou switch to the test p pensive, if more exp or clean adequately if est product	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			
Did you in current of Did it take Did you I Would you would you dome or I Would you for home Would you (if less ex Could you only the t	ise more volume than caner c longer to clean ike the product ou buy the test product ou buy the test product our buy the test product our buy our current p or personal use ou switch to the test p pensive, if more exp or clean adequately if est product	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			
Did you in current of Did it take Did you I Would you I Would you hame or p Would you for home Would you (if less ex Could you current out I would you could	ise more volume than caner c longer to clean ike the product ou buy the test product ou buy the test product our buy the test product our buy our current p or personal use ou switch to the test p pensive, if more exp or clean adequately if est product	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			
Did you it carrent of Did it tak Did you I Would yo home or Would yo for home Would yo (if less ex Could yo only the t	use more volume than caner e longer to clean like the product on buy the test product on buy the test product on buy the test product on buy your current p or personal use on switch to the test p pensive, if more exp or clean adequately if est product ments	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			
Did you a current of Did it tak Did you I Would yo would yo would yo for home Would you if less ex Could you buly the t	ise more volume than caner c longer to clean ike the product ou buy the test product ou buy the test product our buy the test product our buy our current p or personal use ou switch to the test p pensive, if more exp or clean adequately if est product	at for roduct roduct pensive)	YES NOT REALLY NO NO QES			

Date	User	Owner / Manager	Interviewer	Product I.D.
121	RADIK	MATHER!	HOY ZAUAD	and the same of th
		the second second second		
		Type of Cleaning		
/G	eneral Purpose	Brake Cleaning	Engine Degreasing	16.1
	Degreasing	HAAA	English Degrensing	Carburetor & Fuel Injection System Cleaning
Cu	rrent Product Cu	rrent Weekly Usage No	Mech. Using Product	To a Decision of the last of t
GONEK			MELH TOTAL	Test Product Weekly Usage
No. 1 Control		300 3000	MECH / STATE	L'S-CAYS
	Question		User's Respons	e
Did it cle	an sufficiently	P4 22		
		9ES		
	like the delivery rate	YES		
Did you	like the delivery pattern	965		-
Did it dry	sufficiently	YES		
Did it ad	versely effect substrates	/E3		
(metals, r	plastics, painted surfaces,	etc) /YO		
Did the p	roduct have a smell	YES		
	ve an objectionable odor	NO		
	ve an unacceptable reside		,	
Did it has	ve too much foam	100, 5051	LETTLE OFIG	
		No		
(Terrible	versus current product, almost as good, as good, be	10 C = 0 A		
Did you	ise more volume than yo	tter) AS 600D		
current el	caner	NO		
Did it tak	e longer to clean			
Did you l	ike the product	NO		
	ou buy the test product	465		
Would we	ou buy the test product fo	45		
home or a	personal use	4ES		
Would vo	ou buy your current produ	ret /E		
for home	or personal use	4ES		
Would yo	u switch to the test produ	ict		
if less ex	pensive, if more expensi	ve) NOT SURE	MANGE	
Could you	u clean adequately if you	had	17019154	
only the t	est product	465		
User Com	ments			

Date	User	. 0	wner / Manage	er	Interviewer		Product I.D.		
12/	Sergio	SER	ero lone	2 500	, ZAVAD	<i>I</i> (-C 35% SA/ACET		
			Type of Clea	ning Perform	ned				
	- Maria			One Only)					
C	cueral Purpose Degreasing	Bi	rake Cleaning		ne Degrensing	Cas	Carburetor & Fuel Injection System Cleaning		
-	Boots I		eekly Usage	No Mech I	sing Product	Tort E	roduct Weekly Usage		
Cu	rrent Product C	urrent w	reekly usage	No. Mech. C	Sing Froduct	12	CANS		
						10-	CANS		
	Omertian		i -	TI	er's Respon				
Question				Us	ser's Respon	3C			
Did it clean sufficiently			11.0						
To a state out the state of the			YES						
Did you like the delivery rate			YES						
Did you	like the delivery patter	n	YES						
Did it di	y sufficiently		1	100 /15	Or a -	i Ba	G FOR GAS		
Did it ac	lversely effect substrate		THO, INCOM	10 000	E anit	1 0 X-1	W POR GHO		
			NO						
(mctals,	plastics, painted surfac		NO 468				***************************************		
(metals, Did the	plastics, painted surfac product have a smell	es, etc)	468						
(metals, Did the	plastics, painted surfac product have a smell ave an objectionable od	es, etc)	YES NO		=A C	1040			
(metals, Did the id it ha	plastics, painted surfac product have a smell ave an objectionable od ave an unacceptable re-	es, etc)	NO NO YES, TIM	u Onu	FOR G	1 <i>SK€</i> 7	Cour		
(metals, Did the id it had it le Did it ha	plastics, painted surfac product have a smell ave an objectionable od ave an unacceptable re- ave too much foam	or sidue	YES NO	ic Oari	FOR G	4 <i>8</i> 46-7	- Cour		
(metals, Did the id it ha and it le Did it ha Cleanin	plastics, painted surface product have a smell ave an objectionable od ave an unacceptable re- ave too much foam g versus current produce	ces, etc)	YES, ITM NO		FOR G	<u> 1</u> SIGE 7	Cue		
(metals, Did the id it ha and it le Did it ha Cleanin (Terrible	plastics, painted surface product have a smell ave an objectionable od ave an unacceptable re- ave too much foam g versus current product, almost as good, as good	oes, etc) lor sidue t. l, better)	NO NO YES, TIM		FOR G	1 SISE 7	Cue		
metals, Did the id it ha and it le Did it ha Cleaning (Terrible Did you	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable re- ave too much foam g versus current produce, almost as good, as good use more volume than	oes, etc) lor sidue t. l, better)	YES, ITTH NO AS GOO		FOR G	<u> 1846-7</u>	Cue		
(metals, Did the Did it has Cleaning (Terrible Did you current	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable re- ave too much foam g versus current produce, almost as good, as good t use more volume than cleaner	oes, etc) lor sidue t. l, better)	YES, ITM NO		FOR G	4 SIGE ?	Cue		
(metals, Did the Did it has Cleaning (Terrible Did you current Did it ta	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable re- ave too much foam g versus current produce, almost as good, as good use more volume than cleaner ake longer to clean	oes, etc) lor sidue t. l, better)	YES, ITTH NO AS GOO NO NO		FOR G	4 SKC-7	Cue		
(metals, Did the Did it had it le Did it had Cleaning (Terrible Did you current Did it te Did you current Did it te Did you	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable re- ave too much foam g versus current product, almost as good, as good t use more volume than cleaner ake longer to clean tike the product	or sidue et. , better)	YES, ITM NO AS GOO NO NO NO		FOR G	4 SIGE 7	Cue		
(metals, Did the Did it he Did it he Cleaning (Terrible Did you current Did it te Did you Would :	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable re- ave too much foam g versus current product, almost as good, as good t use more volume than cleaner ake longer to clean tike the product you buy the test product	or sidue tt , better) your	468 NO 485, ITM NO AS 600 NO NO NO NO NO NO NO NO NO NO NO		FOR G	4 SIGE 7	Core		
(metals, Did the Did it had it had it had it had it had it had been been been been been been been bee	plastics, painted surface product have a smell ave an objectionable od ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner aske longer to clean a like the product you buy the test product you buy the test product personal use	lor sidue tt. better) your	YES, ITM NO AS GOO NO NO NO		FOR G	4 SIGE 7	Core		
(metals, Did the did it had it he Did it had Cleaning (Terrible Did you current Did it te Did you Would would home o	plastics, painted surface product have a smell are an objectionable of ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner alke longer to clean a like the product you buy the test product you buy the test product you buy the test product	lor sidue tt. better) your	468 NO 468, ITM NO AS GOO NO NO NO NO NO NO NO NO NO NO NO NO N		FOR G	4 SIGE 7	Core		
(metals, Did the lid it had it le Did it had it le Did it had Cleaning (Terrible Did you carrent Did it te Did you Would would home of Would for hom	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner ake longer to clean a like the product you buy the test product you buy the test product personal use you buy your current protect or personal use	lor sidue t. t. t, better) your	468 NO 485, ITM NO AS 600 NO NO NO NO NO NO NO NO NO NO NO		FOR G	4 SIGE 7	Corre		
(metals, Did the did it had it less that the Did it had it less that the Did it had been been been been been been been bee	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner ake longer to clean a like the product you buy the test product you buy the test product personal use you buy your current price or personal use you switch to the test productyou switch to the test prod	lor sidue t.t. t, better) your tt tt for roduct	YES, ETH NO AS GOO NO NO NO NO YES YES YES	ρ					
(metals, Did the Did it had it le Did it had it le Did you current Did it to Did you Would Would home o Would for hom Would (if less	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner ake longer to clean a like the product you buy the test product you buy the test product r personal use you buy your current price or personal use you switch to the test producty ou switch to the test production of the production of the product of the production of the personal use you switch to the test production of the production of the production of the personal use you switch to the test production of the production of the personal use you switch to the test production of the production of th	lor siduc t.t. t, better) your tt tt for roduct roduct ensive)	YES, ETH NO AS GOO NO NO NO NO YES YES YES	ρ			Pernec Co		
(metals, Did the Did the Did it he Cleaning (Terrible Did you current Did it to Did you Would Would home o Would for hom Would (if less Could y	plastics, painted surface product have a smell ave an objectionable of ave an unacceptable reserve too much foam g versus current product, almost as good, as good a use more volume than cleaner ake longer to clean a like the product you buy the test product you buy the test product personal use you buy your current price or personal use you switch to the test productyou switch to the test prod	lor siduc t.t. t, better) your tt tt for roduct roduct ensive)	YES, ETH NO AS GOO NO NO NO NO YES YES YES	ρ					

Date	User		Owner / Manager		Interviewer	Product LD.			
6/57/04	CATARIMO	EI	DWARDO	John .	ZAVADI				
			Type of Cleani	na Desc					
			(Circle O		ea				
Gen	cral Purpose		Brake Cleaning		Dagmacias	0.1			
D	egreasing		Brake Cleaning Engine Degreasing Carburetor & Fue System Clean						
Curr	ent Product	Current'	Weekly Usage	No. Mech. Usi	ng Product	Test Product Weekly Usage			
due some	CLEANER	12-0			TESTENG	Part Product Weekly Usage			
					162/2/12	Charles,			
	Question			Use	r's Respons	e			
Did it clear	sufficiently								
			4ES						
Did you lik	Did you like the delivery rate		465						
Did you lik	e the delivery par	ttern	465						
Did it dry sufficiently			465						
Did it adve	rsely effect subst	rates	162						
(metals, pla	stics, painted sur	faces, etc)	NO						
Did the pro	duct have a smell		NG						
Did it have	an objectionable	odor	140						
	an unacceptable		NO	-					
	too much foam		N6						
	ersus current prod	net	NO						
(Terrible, alm	nost as good, as go	od better)	ALMOST AS C	100					
Did you use	more volume the	an your	1	06/10					
current clea	ner		No						
	onger to clean	165045	NO						
	e the product				(*)				
Would you	buy the test produ	uct	4ES						
Would you	buy the test produ	uct for							
tome or per	sonal use		4E5						
Would you	buy your current	product	12.5	3.5					
or home or	personal use		YES						
if loss or	switch to the test	product	2.00						
Could you	nsive, if more ex	(pensive)	MUSE.						
only the test	lean adequately i	I you had	9ES		1300				
User Comme	ents gre	ass a	nde oil	refice	th				

Date	User		Owner / Manage	r	Interviewer		Product LD.		
6/25	SAM.		6114		Son ZAVADE	γ.	38% SOT ACCTON		
nutrium.		6							
			Type of Clean (Circle C						
/G	eneral Purpose		Brake Cleaning	me (Engine Degreasing	10			
	Degreasing		- Carantag		raighte begreasing	Cs	erburetor & Fuel Injection System Cleaning		
Cu	rrent Product		Weekly Usage	No.	Mech. Using Product	Test	Product Weekly Usage		
AMERICA	AMERICAN INDUSTRIAL 2-CA.		1/MECH 4-6 1-CAN						
				(ZGS)	2 (41) - 4-0//	-			
	Question				User's Respon	se			
Did it cle	Did it clean sufficiently			_					
			9ES						
	like the delivery rat		YES						
Did you	like the delivery par	itern	465						
Did it dry	sufficiently		A CONTRACTOR OF THE PARTY OF TH						
Did it ad	versely effect subst	rates	465	_		_			
(metals, p	plastics, painted sur	faces, etc)	NO						
Did the p	roduct have a smel		465						
Did it has	ve an objectionable	odor	NO			100			
Did it lea	ve an unacceptable	residue	NO						
Did it hav	ve too much foam		NO						
Cleaning	versus current prod	luct	1	100		_			
(Terrible,	almost as good, as go	od, better)	48 6000 OK	S	ETER				
current cl	ise more volume th	an your	. /*		U;				
	e longer to clean		140			-			
	ike the product		NO		-	_			
	on buy the test prod	nef	465	_					
Would yo	ou buy the test prod	uct for							
home or p	personal use		463		11				
Would yo	ou buy your current	product							
Wants.	or personal use		465						
if less ev	on switch to the test pensive, if more ex	product	MYBE.						
Could vo	u clean adequately	from had	Journa .			-			
only the t	est product	you mau	YES						
User Com	ments	200							
Manager (Comments								

Date	User		Owner / Mana	ger	Interviewer	-	Product LD.
Caldislay 5	COTT FECHNAL	u I	and the land of the	17			35% of /460
	The Horizon	11 15	A NEWA	C4:-1	For ZAVA	DIZ _	5/11/106,01
			Type of Cle	anino P	erformed		
				e One O			
Gen	eral Purpose		Brake Cleaning		Engine Degressing	To	erburetor & Fuel Injection
	egreasing						System Cleaning
Curr	ent Product	Current	Weekly Usage	IN.			
BERRYMAN	8-12		A~	No. I	Mech. Using Product	Test	Product Weekly Usage
		/ _	7~		/	1/	CAN
	Question			-	User's Respon		
Dilli 1					Osci s Kespoi	30	
Did it clear	sufficiently						
Did you ki	te the delivery rate		465				
			465				
Did you lik	c the delivery patt	em	465			_	
Did it dry s	ufficiently						
200			YES				
(metale ple	rsely effect substra astics, painted surfa	ites					
Did the pro	duct have a smell	ices, etc)	NO	-			
	an objectionable of	1	465				
	an unacceptable r		NO				
Did it hour	too much foam	esiduc	465 one	Soul	PARTS		
		-	NO				
Cleaning vo	ersus current produ nost as good, as goo	ct.	4.0				
Did you use	more volume that	d, bester)	AS 6600				
current clea	mer	1 your	NO				
	onger to clean		NO	-		_	
Did you like	e the product		465		-		
Would you	buy the test produc	ct .	465				
Would you	buy the test produc	t for	263				
home or per	sonal use		465				
Would you	buy your current p	roduct					
for home or	personal use		465				
would you	switch to the test p	roduct					
LI less expe	nsive , if more exp	ensive)	4ES				
only the test	lean adequately if	you had	ucc		- 12		
User Commo CVERA DEA LETTLE	ents	- V 1/1	E -31161	L - E	MERAL POR	2056 175	4

Date	User		Owner / Manage	T	Interviewer		Product LD.
135/04	SHRWA	6	679	-	Jan Z		3540 SOUTACLTON
_							
			Type of Clear (Circle				
G	eneral Purpose		Brake Cleaning	Juc O	Engine Degreasing	Car	baretor & Fact Injection
	Degreasing				-		System Cleaning
Cu	rrent Product	Current V	Weekly Usage	No. 7	Mech. Using Product	Tort E	rodact Weekly Usage
			1	/	Test a	/ Usage	
	17	W - 127-101					
	Question				User's Respon	ise	
Did it cle	can sufficiently						
			4ES				
Did you	like the delivery ra	te	9ES				
Did you	like the delivery pa	ittem					
	y sufficiently	22702	463				
	- 10		1965 , 177	16-C-	OFLY		
Did it ad	wersely effect subs	trates	The state of the s		The state of the s		
Did the	plastics, painted sur product have a sme	naces, etc)	NO				
	we an objectionable		465				
	ave an unacceptable						
	we too much foam	residue		<u></u>	K DELY		
	versus current pro	duct :	NO				
(Terrible,	almost as good, as g	ood, better)	AS GOOD				
Did you	use more volume ti	an your	no can				
current c			NO			100	
Did it ta	ke longer to clean		NO		4		
	like the product		465				
Would y	ou buy the test pro-	luct	465	Lange Co.			
Would y	ou buy the test pro-	luct for	11.00				
home or	personal use		465				
Would y	ou buy your curren	t product	ure		State of the State		
tor home	or personal use		465				
Would y	ou switch to the tes	t product	NO				
Carli	expensive, if more	expensive)	140				
only the	ou clean adequately test product	if you had	415 000		TF WASH'T		
	and the second	-	The present	7-	11-004541	dreg	
User Con	mments						
100							
		2.25					
Manager	Comments						

General Purpose Degressing Current Product		Type of Cleaning	ming Perf	Interviewer	r rount T.F.
General Purpose Degreasing		Type of Clea	ming Perf	ormed	
Degreasing Correct Product		(Circle	One Only	ormed	
Degreasing Correct Product	<u> </u>	Circle Brake Cleaning		1)	
Degreasing Correct Product	-	Take Cleaning		No. A .	
Current Product				Engine Degreasing	Carburetor & Fuel Inject System Cleaning
MACHINE WAS CARRED TO THE STREET		Veckly Usage	No. Mer	h. Using Product	Test P. 1 . W
MENSELY SWAN SWAY	Q-CN	VS/MGCH.	4-	6	Test Product Weekly Usa
Question	_				
				User's Respon	ise
Did it clean sufficiently		963			
Did you like the delivery rate		965			
Did you like the delivery patter	n	4ES			
Did it dry sufficiently		Acres de la constantina			
Did it adversely effect substrate	95	165 A	TTILE	2764 WITE	CD UN RIGE OK
metals, plastics, painted surfac	es, etc)	NO			6
Did the product have a smell	,,	465			
Did it have an objectionable od	or	140		-	
Did it leave an unacceptable res					
Did it have too much foam	-	NO LITTLE	GELY		
Cleaning versus current product		NO			
Terrible, almost as good, as good.	better)	AS GOOD	-0 8		
Did you use more volume than v	vour	143 (OCCU)	Ch B	-WEK	
current cleaner	3850412	NO			
Oid it take longer to clean		NO			
Did you like the product		465			
Would you buy the test product		YES			
Would you buy the test product	for				
ome or personal use		YES	1		
Would you buy your current pro	duct				
or home or personal use		YES			
Vould you switch to the test pro	duct		- 7		
floor armonding is	nemre)	MAYRI	French	ER TESTA	660
if less expensive, if more expensive onld you clean adequately if you	usive)	11.1125 114	The state of the s		

Date	User		Owner / Mana	ger	Interviewer		D. L. IVE
123/64	IRA NEWNAN		RA NEW				Product LD.
, ,		+	KH /66 W	74 Jane	Zamo	EL	3596 504 /40500
			Type of Cle	aning Perform	ed		
	eneral Purpose		(Circle	One Only)			
- 0	Degreasing Degreasing		Brake Cleaning Engine Degreasing			0	arburetor & Fuel Injection System Cleaning
Cu	rrent Product	Current	Weekly Usage	No Mark VI		-	
MIS	C FOR BANKS	1-CF		No. Mech. Us			Product Weekly Usage
				1-ME	CH	1	-CAN
	Question			Use	er's Respon	co	
Did it cle	Oid it clean sufficiently		-		o zecapon	-	
	an sufficiently		ucc			-	
Did you	Did you like the delivery rate		YES				
			465				
	like the delivery patt	em	465				
Did it dry	sufficiently						
Did it ada	versely effect substra		465				200
metals r	plastics, painted surf	nes	NO				
Did the p	roduct have a smell	aces, cici					
Did it hav	e an objectionable o	dor	465			25.	
Did it les	ve an unacceptable	MUI	NO				
Did it has	e too much foam	esique	NO				
			MO	and the second			
Terrible :	versus current produ almost as good, as goo	ict.	- W			-	
Did you n	se more volume that	d, better)	ALMOST.	45 G000			
aurent cl	eaner	ı you	NO				
Did it take	e longer to clean		NO				
	ike the product		465				
Would yo	u buy the test produ	zt .					
Would yo	u buy the test produc	et for	465				
iome or p	ersonal use		485				
Would yo	u buy your current p	roduct			_		
Vanild.	or personal use		465				
Flees en	n switch to the test p	roduct	And the second second				
Could were	pensive, if more exp clean adequately if	ensive)	MYBE IF	= 4			
nly the te	est product	you nad					
Ser Com	ments	OD FO	R CHANG	FUG BR	AKG E.	- 6	ECNERAL PUR

Date	User		Owner / Manager		Interviewer	Product LD
11/04	RAFTK	MA	THEW KAZ	6	ON ZAMOTO	
			Type of Clea	aning Peri	formed	
_/		14 - 43		One Only		
G	Degreasing	.1	Brake Cleaning		Engine Degreasing	Carburctor & Fuel Injection System Cleaning
Cm	rent Product	Current 1	Weekly Usage	No Ma	h. Using Product	
	BRAKE CLEMER	1-09			CH TESTERS	Test Product Weekly Usage
				1 1-ME	47 765/200	1-CAN
	Question				User's Respons	ie
Did it cle	an sufficiently		465			
Did you I	ike the delivery rate			_		
	ke the delivery part		465	_		
	sufficiently	200	4ES	-		
Did it adv	ersely effect substra	ates	YES			
(metals, plastics, painted surfaces, etc.)			160		14	
Did the product have a smell			yes			
Did it have an objectionable odor			NO			
Did it leav	re an unacceptable i	residne	NO	1		-
	e too much foam		NO			
Cleaning of Terrible, a	versus current produ lmost as good, as goo	ict.	AS GOOD			
Did you u	se more volume that	n your	75 6000			
current cle	aner		NO			
	longer to clean	- 100	NO			
nd you h	ke the product		445			
Would you	buy the test produ	ct	465	- 6 2		
NOME OF THE	buy the test produ	ct for	115.0			
Would vo	i buy your current	mduct	465			
Would you buy your current product for home or personal use			4ES			
Would you	switch to the test	roduct				
if less exp	ensive, if more ex	pensive)	NOT SORE, 4	DULD B	44 Fol Sout A	top re-
could you only the te	clean adequately if st product	you had	445			TEONS
Jser Com	neuts	- 1100			-	(1)

Date	User	1	SHELL Owner / Manage	e)	Interviewer		Product LD
121/04	SERGIO		Sercio	-	ZAVADE	_	DA COS
			Type of Clean	ing Perforn Inc Only)	ned		
	Degreasing	E	rake Cleaning	Engi	Engine Degressing Mech. Using Product		rburetor & Fuel Injecti System Cleaning
Cun	rent Product	Current V	Veckly Usage	No. Mech. U			Test Product Weekly Usag
	Question			Us	er's Respon	ise	
Did it clea	n sufficiently		# 9 ES				
Did you li	ke the delivery ra	ite	965	-			
Did you li	ke the delivery pa	attern	465			-	
Did it dry sufficiently			465				
Did it adversely effect substrates (metals, plastics, painted surfaces, etc)			NO		ntil.		
Did the product have a smell			465			_	
Did it have an objectionable odor			NO			_	
Did it leave an unacceptable residue			NO				
	too much foam		NO			_	
Cleaning v	ersus current pro	duct	740			-	
(Terrible, a	lmost as good, as g	ood, better)	AS GOOD				
Did you us	se more volume th	han your					
current cle	aner		NO				
	longer to clean		NO	Ou 1			
Did you lil	ke the product		468	~			
Would you	buy the test prod	duct	465				
Would you	buy the test pro-	duct for					
home or pe	ersonal use		965				
Would you	buy your curren	t product					
Would was	r personal use		465				
Would you switch to the test product (if less expensive, if more expensive)			111.00				
Could you	clean adequately	xpensive)	MIGBE.				
only the te	st product	it you nad	965				
AS C	ilents Good AS 1	38966	Cican De	us s Mo	- pay	15	FAST.
			The same of the sa				

Date	User		Owner / Manager		Interviewer	Product LD.
7/1/04	HOWARD	H	XUARD	Jon	ZAVADEC	
			Type of Cleani	ng Perform	ed	
			(Circle O			
G	cneral Purpose Degressing	C	Brake Cleaning	Engin	e Degreasing	Carburetor & Fuel Injection System Cleaning
Cu	rreat Product	Corrent 1	Weekly Usage	No Most II.		
	BRANCE KLEEN	10-0		No. Mech. Us		Test Product Weekly Usage
		70-4	-W2	1-MECH	TESTENG!	1-CAN
	Question			Use	er's Response	
Did it cle	an sufficiently		1/10			
Did von l	ike the delivery rate		NO			
			465			
Did you l	ike the delivery patr	lern	468			
Did it dry	sufficiently		NO			
Did it adv	ersely effect substra	ates				
metals, I	lastics, painted surf	faces, etc)	465, TO a	THY ON	BRAKE P	and C
Did the p	roduct have a smell				,-,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	703
Did it have an objectionable odor			468 NO		7.7	
	ve an unacceptable			27/1/4		
	e too much foam		4ES			
	versus current produ	net	740			
Temble,	almost as good, as goo	nd better)	TERROSIE			
Did you u	se more volume tha	n vour	- ALKABUE			
arrent cl			NO		20	
Did it take	e longer to clean		NO			
Did you li	ke the product		NO			
	u buy the test produ	ct	NO			
Would yo	u buy the test produ	ct for	740			
ome or p	ersonal use		NO			
Would you buy your current product						
or home	or personal use	007-00000000	465			
Vould yo	u switch to the test p	product				
It less ex	pensive, if more ex	pensive)	NO			
Could you clean adequately if you had nly the test product			NO			
ser Com	ments LEGT O	TLY RE	SEDUC ON BR	ALL PARS		

Date	User		Owner / Manager	Inte	erviewer	Product I.D.		
1/1/04	1/04 HOWARD HO		WARD,	JON Z	4V4OF	2590 509/ACETON		
		•	20					
			Type of Cleanir (Circle On					
Go	oeral Purpose	1	Brake Cleaning	Engine Des	reasing	Carburetor & Fuel Injection		
	Degreasing					System Cleaning		
	rent Product	Current V	Weekly Usage	No. Mech. Using F	roduct	Test Product Weekly Usage		
CRC	MOSTLY		SHOPWEDE !	I-MECH TES		1-C4N,		
				- Harris 100 300 100		101		
	Question			User's	Respons	se		
Did it cle	an sufficiently				-			
			NO					
Did you l	ike the delivery ra	ite	YES					
Did you I	ike the delivery pa	attern	100000000000000000000000000000000000000					
	sufficiently		465					
	The state of the s		NO					
Did it adv	ersely effect subs	trates	4252					
(metals, p	lastics, painted su	rfaces, etc)	YES					
	roduct have a sme		465					
id it have an objectionable odor			NO			and the same of th		
	ve an unacceptable	e residue	4CS, LEFT 1	BRAKE PAD	S OZU	9		
	e too much foam		NE			NAME OF BUILDING		
Cleaning	versus current pro	duct.	_	0	47.4			
Did your	ilmost as good, as g ise more volume t	bon wour	TERRIBLE, OI	24 PROBLE	4			
current cl		nan your	NO					
	e longer to clean		NA					
	ike the product		NO					
	u buy the test pro	duct	NO					
Would yo	u buy the test pro-	duct for						
home or p	ersonal use		NO					
Would yo	u buy your curren	t product						
for home	or personal use		YES					
Would yo	u switch to the tes	st product						
(if less expensive , if more expensive)			NO					
Could you	clean adequately	if you had						
only me to	est product		KD					
User Com	ments							
				-				
-00000-	C				- 1000			
anager	Comments							

Date	User	Owner / Manager		er	Interviewer		Product LD.	
71/64 ALJEROME		ED	DWARDO		JON ZAMORI		25% SOY /ACETON	
~	Ceneral Purpose		Type of Clear (Circle Clearing	ning Perf One Only	ormed			
(Degreasing	rate Cicaning		Engine Degreasing		Carburetor & Fuel Injection System Cleaning		
C	rrent Product	Current V	Weekly Usage	No. Mee	h, Using Product	Total		
40Hrazan	S BRAKE PART				GR THIS SHEET		Test Product Weekly Usage	
	Question				User's Respon	ea.		
Did it al	ean sufficiently				coer s recapon			
			YES					
	like the delivery rat		465			_		
Did you	like the delivery par	ttern	465					
Did it dry sufficiently		465			_			
Did it adversely effect substrates			10000			_		
(metals, plastics, painted surfaces, etc) Did the product have a smell			NO					
Did it have an objectionable odor			465					
Did it leave an unacceptable residue			NO					
	ve too much foam	NO						
(Temble,	Cleaning versus current product. (Terrible, almost as good, as good, better) Did you use more volume than your		AS GOOP					
current c	leaner	ан уош	140		*1			
Did it tal	c longer to clean		NO			_		
	like the product		465					
Would y	ou buy the test produ	uct	463		-		-	
Would y	on buy the test produ	uct for	-					
Would so	home or personal use		8ES	1				
Would you buy your current product for home or personal use		465						
Would you switch to the test product								
(if less er	pensive, if more en	(pensive)	MAYBG		and the second			
only the	u clean adequately i test product	f you had	ues					
User Con	nneuts							
_				_				

Date	User	.5.	Squeth Movesca Au Owner/Manager		Interviewer		Product Y T	
2/1/64	Beres	6					Product LD	
Server Sel			DUARDO	140	N ZAVADEL		12370301/40	
			Type of Clean	ning Porfo	Laure			
			(Circle (One Only)	med			
Ge	neral Purpose		Brake Cleaning Engine Degreasing			10	_	
-	Degreasing		Marie		righte neglicating	CRI	rburetor & Fuel Inject System Cleaning	
Current Product Current						System Cleaning		
JOHNSON	S BROKE PART	Current	Weekly Usage		Using Product	Test P	roduct Weekly Usa	
	VASHER	V2-CAM	S/SHOP	1-PGE:	THIS SHEET		Aal	
	0			-		-		
	Question			1	Jser's Respon	ęa.		
Did it cles	n sufficiently				Pon	-		
	in sametenity		4ES					
Did you h	ke the delivery rat	ha .						
			YES			-		
Did you li	ke the delivery pa	item	465					
Did it dry	sufficiently	_	763					
		465						
Did it adversely effect substrates								
metals, pl	astics, painted sur	faces, etc)	NO					
Did the product have a smell			4ES					
Did it have an objectionable odor			NO					
Did it leave an unacceptable residue		NO						
Did it have	too much foam							
	ersus current prod	het	NO					
Terrible, al	most as good, as go	od better)	AS 6600					
and you us	e more volume th	an vour	125 6000					
aurent cle	aner	,,,,,,,	NO		59			
Oid it take	longer to clean		NO		_			
Did you lil	te the product		9ES					
Would you	buy the test produ	nct		-				
Would you	buy the test produ	act for	465					
ome or pe	asonal use		965					
Would you	buy your current	product	100	-			100	
or home o	r personal use		465					
Vould you	switch to the test	product						
it less exp	ensive, if more ex	nensive)	YES FOR S		00	2		
could you	clean adequately i	f you had		A A	THE CATTONE	,		
nly the tes	st product		4ES					
ser Comm	enerte.							
- Confin	CHIS							
				_				
1000		1.10				-		